

Appendix 5 – Profile of Existing Support Services

Accommodation services.

Information	Facts
Contracts	5 current contracts
Providers	2 current providers
Types of accommodation- Shared Vs Self-contained	Varies from shared houses to 23 self-contained flats. 232 units of accommodation in 35 properties in total.
Split in support hours provided	Support ranges from 24-hour on-site staff support with double staff cover, to 3 hours visiting support on weekdays. 70 units- High needs (24hr services 7-9 hours per week) 57 units- Medium Needs (5 hours per week on site or visiting support) 107 units- Low needs (3 hours visiting support)
Split of locations within Haringey	The majority of accommodation is located in Tottenham; 44% of services are in the Northeast of the borough (44%), and a further 28% are located in the Southeast.
Demand for services	Consistent demand with priority from prison, hospital, housing needs.
Moves within the Pathway	Numerous moves within the pathway to obtain the appropriate level of support for the person's needs.
Admissions into the service 2020-21	67 new entrants in 20-21 67% of admissions were male. 29% female and 3% trans-female. The largest cohort (31%) are aged 25 to 34. 48% of entrants are from minoritised backgrounds 6% of new entrants identified as LGBTQ+
Move on from the service 2020-21	82% of move on's were positive with moves to the private rented sector, sheltered housing, requiring lower or higher levels of support.
Positive outcomes from the services	93 clients achieved an improvement in their health and wellbeing on departure from the single homeless Pathway 78 clients achieved an improvement in their financial resilience. 87% (77 clients) achieved an improvement in their relationship with peers, family, and the community. 58 clients achieved an improvement in their employment and skills